

HRSINGAPORE

Question - Company Medical Benefits - Update 1

Hi all,

My company recently introduced company panel doctors network to the staff.

Staff are issued consultation cards for visit to clinics under the network and we are billed monthly for consultations made by our staff.

Would like to know how do you verify these billings. The medical group claims they do periodic n annual audit checks on them.

Thank you.

Khim

REPLY 1

Fastest way is to get a report from your insurer broker with the breakdown annually before the audits and if annually is to long then you may request them to give you on quarterly basis.

Noraisha

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HR Communication Workshop

- 16 March 2016 (5th Run)

HR personnel are involved in several activities that require effective communication: recruitment, new employee orientation, explaining pay, benefits, and other company policies, and assisting line managers with employee performance management, and the handling of resignations, dismissals, or layoffs.

Internal communications is the function responsible for effective communication which is one of the key enablers of employee engagement. Nowadays, HR folks feel like they should limit their communication to what is legal, or legally communicable which at times reflect HR to be yet another bureaucracy.

People at work communicate regardless of the intentions of their managers or leaders, and communications is intrinsic to the work of any employee - it is the very essence of work in many situations - conversations that HR should be involved in facilitating "upwards", "downwards" and "across" the organisation cultivating positive employee relations, encourage employee goal-setting, limit turnover, increase competencies and develop skill levels.

For details, please click on: <http://hrsingapore.org/hrcommunication/>



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