

HRSINGAPORE

Question - Staff Travel Insurance - Update 1

Dear all,

I need some advise regarding staff travel insurance.

The company purchases travel insurance for the staff and the beneficiary is the staff themselves.

In the event of a claim such as a cancellation of trip and the company pays for penalty fee, how would the company be able to claim to have the penalty fee reimbursed?

Would the staff claim (since TI is issued in their name) and thereafter pay the company or other methods? Thanks in advance.

VL

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REPLY 1

If the company has paid for the travel insurance, may request the insurance company to reimburse directly to the company. I don't see the reason why the insurance company can't reimburse directly to the company.

In the event that it really can't, shall seek reimbursement from the staff directly and believe staff would understand if we brief them.

Teresa

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